

Discontinuing SlideShark: Frequently Asked Questions

Why is SlideShark being discontinued?

In March 2014, Microsoft announced Office on the iPad, which enabled iOS users to use PowerPoint and other Office applications straight from their mobile devices. These apps now fill the same need that SlideShark was originally created for – to provide an easy way to show PowerPoints from iOS tablets and smartphones.

As a result, we've decided to begin the process of discontinuing the SlideShark app. It's been a great run these past six years, and we sincerely thank the SlideShark community for their loyalty and support.

Exactly how can I use PowerPoint on iOS to accomplish the same functionality I had with SlideShark?

Simply search for the Microsoft PowerPoint app in the App Store to install it on your iOS device. You can then create and show presentations directly from your iPad or iPhone.

When will SlideShark officially shut down?

The app will be discontinued on December 31, 2018. After that date, users will no longer be able to access the SlideShark app, or any content/slides that have been uploaded to their accounts.

I don't want to lose the content I've uploaded to SlideShark. Is there a way to save it?

If you no longer have your original PowerPoint slide decks that have been uploaded to SlideShark, you can download those slides directly from the app any time before December 31, 2018.

My SlideShark subscription ends this year, but I'd like to continue to use the app until it's discontinued. Can I do this?

Yes. SlideShark customers can renew their subscriptions through the end of 2017. If you want to continue using the app after that, please contact Slideshark Sales (slidesharksales@brainshark.com) to learn about a prorated renewal option.

My current subscription ends at some point after December 31, 2017. Can I continue to use the app through the end of 2018?

You can certainly use SlideShark until the end of your subscription period. If you want to continue using the app after that, please contact Slideshark Sales (slidesharksales@brainshark.com) for a prorated renewal option.

SlideShark was included as part of my Brainshark CRM Connector for Salesforce license (formerly Brainshark Sales Accelerator). What does this mean for me?

The SlideShark Team Edition app was always a free add-on for Brainshark CRM Connection for Salesforce/Sales Accelerator customers. After December 31, 2018, the app will simply no longer be available to those users. License costs will not be impacted for these customers.

What if I have more questions?

For any additional question, please contact us at support@slideshark.com. We'll be happy to help!