

Prescribing doesn't need to be complicated

At Optum Rx, we offer digital tools and services designed to streamline your prescribing process and reduce administrative burdens. Below are links to more information for each, including quick-use tips and ways to easily access them - all in one convenient location.

Reminder: Bookmark this URL





Electronic prior authorization

Using electronic prior authorization (ePA) helps you simplify administrative tasks by reducing paperwork, expediting approvals and allowing easy follow up. It also improves patient experience and minimizes therapy disruption.

How to submit a new EPA request

- 1 Log in to your preferred EPA portal account, such as [CoverMyMeds®](#) or [SureScripts®](#)
- 2 Select “*New Request*” within your dashboard and complete the prompts
- 3 Select the image for the request you need and “*Start Request*”
- 4 Enter the PA details and select “*send to plan*” or “*send to prescriber*” for completion

Watch [this brief video](#) for an overview on how to easily submit an EPA



Optum Home Delivery

Improve medication adherence and increase patient satisfaction while providing patients with a cost effective and convenient way to receive their prescriptions at home. [Learn more.](#)

How to submit a new Optum Home Delivery script

- 1 **Add Optum Rx profile** to your electronic medical record (EMR) system
- 2 **Verify the following:**
 - Patient desires Optum Rx as their home delivery pharmacy
 - Medications are covered by the patients health plan or will it require PA
 - All prescription information is correct (name, formulation, frequency, strength, directions, quantity and refills)
- 3 **Select Optum Home Delivery** when using e-prescribe



E-Prescribing

Optum offers the convenience of e-prescribing services to ensure you can accurately, effectively and securely send prescriptions to us directly within your electronic medical records (EMR) system.

Before you begin:

Add the Optum Rx profile in your EMR system

Verify your EMR is certified for controlled substances (EPCS)

How to submit an e-prescription

- 1 Check patient's benefit plan for current prescription coverage
- 2 Identify possible lower-cost medication alternatives using your
- 3 Real-Time-Benefits-Check tool, like Optum's [PreCheck MyScript](#)
- 4 If needed, submit an e-prior authorization (ePA) using your preferred PA platform, such as [CoverMyMeds®](#) and [Surescripts®](#)

Submit your e-prescription to:

Optum Home Delivery (OptumRx Mail Service)

6800 W 115th St., Ste 600

Overland Park, KS 66211-9838

NCPDP: 1718634



PreCheck MyScript

Get real-time patient-specific prescription costs, medication alternative options and coverage details within your EMR when the patient is still in the exam room.

How does it work?

PreCheck® My Script (PCMS) is real-time benefit check data that is integrated into your electronic health records (EMR) system. When e-prescribing, the PCMS integration allows the EMR software to automatically run a trial claim. This checks prescription coverage and price, patient benefits plan, therapeutically equivalent alternatives with pricing, and see if a PA is required. [Learn more.](#)

EMR integrations available

Listed below are just a few of the many EMRs that integrate seamlessly into PCMS. Additional integrations are ongoing.

- Allscripts - prescription price transparency
 - AthenaHealth®- Real-Time Benefit Check
 - Cerner*
 - Dosespot Parent
 - Docutap Inc.
 - DrFirst® myBenefitCheck SM
 - Epic*
 - Greenway Health
 - Meditech
 - MDToolbox Parent
 - Modernizing Medicine
 - NewCropRx - NewCrop-RTBI
 - Nextgen Parent
 - Practice Fusion
 - Veradigm - Veradigm TruePriceRx
- *Access is dependent on the health system



Important links, all in one spot



Explore prior authorization solutions and support with [Optum Rx electronic prior authorizations \(EPAs\)](#)



View our guide to e-prescribing for providers [Prescriber e-services](#)



Learn about home delivery and explore the quick start guide [Optum Home Delivery](#)

Select this information within your e-prescribing workflow

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(OptumRx Mail Service)
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Discover our real-time benefits check tool [PreCheck MyScript](#)