

BRAINSHARK®

August 3, 2017

Product Release Notes

NEW

Brainshark Training

Enhanced Learning Reports

Company Administrators, Learning Managers, Learning Administrators, and Learning Authors can access new Enhanced Learning Reports. These new reports are accessible through the Advanced Reports and Download Data button under the Reporting tab. There, they can find two new reports:

1. The **Learning Content Report** displays each curriculum and all associated courses, as well as standalone courses not associated with any curriculum, plus summary viewing and enrollment data for each.
2. The **Learning Activity Report** provides a detailed view of student enrollments in each course and curriculum, including enrollment status, viewing, and learning outcome data for each student enrolled.

The user can select the scope of each report to be as broad as the entire Company or as narrow as a single curriculum, course, student, or course author. The data displayed is restricted based on the user's data privileges. Each report can be run on demand or on a scheduled basis, in a variety of output formats, delivered on-screen or via email. The user can also select the sort order for certain columns in the Learning Content Report; after selecting a sortable column field in the Report Options tab, the user can enter a "1" for ascending order or a "0" for descending order in the "sort order" box.

Known Limitations: The row limit for each report is 50,000 rows per report.

For the Learning Content Report, these additional limitations apply:

- On the Report Basics tab, the CSV output format is not available
- On the Report Options tab, the "group by columns" feature is not working and will be removed.

For the Learning Activity Report, these additional limitations apply:

- On the Report Options tab, the non-sorting options (e.g., Student Group) are not working and will be removed
- On the Filters tab, under "Advanced filters," use of any of the following filter columns may return an error: any column name containing "Author" (e.g., Author Email and Curriculum Author), any column name containing "Student" (e.g., Student Email and Student Last Name), Points, Score, and Group. Note: the separate "Student filters" section, where the user can restrict the output to enrollments for a specific student, is not affected.

Integrations

Brainshark Analytics for Salesforce V2.0

The Sales Accelerator Analytics packages have been renamed Brainshark Analytics for Salesforce, for both new and legacy installations. Brainshark customers can access the new Brainshark Analytics for Salesforce V2.0 package using an installation link provided by Brainshark. Brainshark Analytics for Salesforce V2.0 is a maintenance release with no new functionality.

Depending on their Salesforce subscription limits, Brainshark CRM Connector for Salesforce customers can choose the Brainshark Analytics for Salesforce Executive Edition or Performance Edition package. Both packages are compatible with Brainshark CRM Connector for Salesforce V4.12 and later.

FIXED

- Unable to upgrade Brainshark Analytics for Salesforce V1.1 package (*Requires Brainshark Analytics for Salesforce V2.0).