

# BRAINSHARK®

*October 7, 2017*  
Product Release Notes

## NEW

### Brainshark Coaching

#### **Add Manager Field to Coaching Reports**

The Manager field is now displayed on several Coaching reports including:

- Challenge Details Report
- Coaching Participant Report

#### **Screen Recording, Chrome Extension**

Screen Recording, Chrome Extension allows users, previously unable to use Screen Recording within their Brainshark environment, to do so. This includes Mac users and users who aren't allowed to download applications but can use Chrome Extensions. In both situations, the user downloads the Chrome Extension to access and use Screen Recording from within their Brainshark environment.

### Brainshark Mobile App

#### **Filters in the Course Catalog**

Filters in the course catalog are now available in the mobile app. Filters save students time and effort while searching for the right courses.

#### **Enhanced Navigation**

There are two new navigation options available in the mobile app. On the Content tab, users can choose to filter on "My Content" or "Favorites." On the Learning tab, users can toggle between "Current" and "Completed" enrollments to better understand what courses they still need to complete.

### Brainshark Platform

#### **Search Type Ahead**

In this release, the Brainshark portal gains Search Type Ahead capability. Search bars on certain tabs, including Home, My Content and Favorites, allow the user to select a matching result or a previously used search term in a drop-down box below the Search bar. This experience is also available in third-party applications, like Salesforce and Highspot, where the Brainshark portal can be accessed.

Specifically, the user can do the following:

- Place a cursor in the Search bar on one of the tabs named above. When the user types a search term consisting of at least two characters, a dropdown menu appears below the Search bar with

a list of up to ten possible results, ordered by decreasing relevancy. The user can select one of the results from the list, or select "search results" or press Enter to execute a full search. Please note: Search Type Ahead in the Search bar may display up to 5 course results and up to 5 curriculum results, if the New User Interface is enabled.

- Clear the Search bar. When the user places the cursor in the Search bar, the same dropdown menu appears with a list of Recent Search previously entered and executed by that user, on that page, ordered by date entered. The user can click on any entry in the list to repeat the same search.

#### Known Limitations:

- Brainshark companies that have implemented a custom portal that does not use Custom filter capability are not eligible for Search Type Ahead.
- New Brainshark companies that are eligible for Search Type Ahead must be enabled manually by Engineering.
- Search bars that appear outside of the tabs listed above, or outside of the page header area, do not support Search Type Ahead.
- Suggested Results may differ slightly from full search results for two reasons.
  - For presentations and courses, Search Type Ahead finds matches in a subset of searchable fields, including title, description, author, folder, filter, slide title, Presentation ID, and Course ID. Search does not find matches in slide level fields for some SCORM content.
  - For curriculums, Search Type Ahead matches in a subset of searchable curriculum fields, including title, description, author, and folder. For curriculums, Search Type Ahead does not find matches in searchable fields of each course contained in the curriculum.
  - Search Type Ahead treats search phrases slightly differently from search results. If the search phrase contains multiple search terms that not enclosed in quotes, search results include matches on any of the terms in the phrase, whereas Search Type Ahead returns only Suggested Results that match the entire phrase. Search results may include matches for any partial search terms in the search phrase not enclosed in quotes, whereas Suggested Results returns only matches to partial search terms that appear at the end of the search phrase.

## Brainshark Training

### External Catalog link

The External Catalog link allows Brainshark Learning organizations who wish to direct learners to a course catalog outside of Brainshark to enable an additional navigation button within the Learning Locker. The Company Administrator enables the button and defines the name and URL. When selected by a learner the specified URL opens in a new tab.

### Estimated Course Duration

A new field titled 'Estimated Course Duration' is available on the Course record. Brainshark Learning Authors can identify the time needed to complete the course by entering the estimated duration in minutes. The estimated duration field is separate from the duration of the audio attached to the course

and can account for time spent reading course material or answering questions. It has been added as a foundational element to communicate learning program requirements to a learner and for authors and administrators to track progress. It will be used in future Brainshark releases.

## **FIXED**

### **Brainshark Pro**

- Monthly Utilization Report processing may fail due to incorrect email address
- New User Interface setting unexpectedly changes value
- Error when downloading unhooked SCORM
- SCORM package does not animate correctly in Brainshark (iOS)
- Clicking on presentation title in Table/Details View doesn't work
- Broken custom self-registration page (New User Interface)
- Intermittent browser error in IE 11 due to "Long running script error"
- Duplicate audio tracks playing on html5 player
- HTML5 play button disappears in LMS intermittently
- Filter not working for enhanced learning report "Learning Activity"
- Viewing SCORM courses on iPad
- Unable to acquire LMS API from SCORM launched in Salesforce1

### **Brainshark Mobile App**

- Attachments don't open in Android
- Non-Brainshark courses launch empty player
- Search bar disappears after accessing Learning
- Learning locker displayed after submitting coaching challenge response
- Sharing from the App allowed when presentation setting is disabled