

BRAINSHARK

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December 12th 2015
Product Release Notes

NEW

Brainshark

Slide Navigation Support for Mobile Player

The Locked and Review navigation features are now supported on the Brainshark Mobile player. We will continue to build out our HTML player in future releases.

HTML Player 'fallback'

This option is now set by default so that if someone attempts to access content but does not have Flash enabled, they will automatically be given our HTML player instead of being instructed to update Flash. This is important as companies begin to move away from Flash.

FIXED

The following Brainshark related issues were addressed in this release:

- Intermittent Error 50201 "Error loading session" when viewing session times out from inactivity.
- Data not being returned using API's for the Question Response Details report.
- Presentation freezing after viewing session times out and not allowing viewer to continue.
- Clickstream duration in report shows longer than expected timeframe caused by a session timeout.