

BRAINSHARK®

April 25, 2018

Product Release Notes

NEW

Brainshark Content

Sunset Telephone Playback

The feature that lets an author allow viewers to use telephone playback has been deprecated. The settings that allow the Brainshark Sadmin to enable this feature at the Company level have been disabled for all Brainshark companies and removed from the Edit Company page in Site Tools.

Brainshark Integrations

My Recently Viewed filter in Salesforce Content in Context

Users of the new Brainshark CRM Connector for Salesforce V5.2 package can use a new content filter in the Brainshark Content in Context Visualforce pages and Lightning component. The user can select "My Recently Viewed" from the dropdown menu on the Search tab, if a Search tab has been configured by the Salesforce administrator on the Search settings page. This filter allows the user to view and/or share content that the user has recently viewed. Depending on the tab's configuration settings, up to 50 titles can be displayed in a single view using this filter.

This filter is available in the following Visualforce pages and components:

- AccountBrainsharks
- AccountBrainsharksAction
- AccountBrainsharksMobile
- OpportunityBrainsharks
- OpportunityBrainsharksAction
- OpportunityBrainsharksMobile
- Brainshark Lightning (Mobile & Lightning Quick Action Button)
- Brainshark Content in Context (Lightning component)

My Recently Viewed filter in Brainshark for Outlook Integration

Users of the Brainshark for Outlook Integration can use a new filter for Brainshark Content. The user can now select "Recently Viewed" as an option from the dropdown menu. This filter allows the user to view and/or share content that the user has recently viewed. Up to 50 titles can be displayed in a single view using this filter. We recommend that users clear their Chrome cache to ensure that this new filter displays in the Plug-in or the Add-in (depending on what a user has installed).

Brainshark Platform

Groups Update API

This REST end point can support Salesforce user profile changes and similar use cases. The input requires a User name, E-mail address, and Profile name. The service tries to find a Brainshark user and Self Registration template with Profile Name matching the input fields. If a match is found, the service switches the user's group assignments based on the target Self Registration template. If a user match exists but no Self Registration template match is found, the service uses Brainshark Company's configured default template instead. If no user match is found, the service outputs an error. No new users are created automatically.