

# BRAINSHARK®

*July 21, 2018*

Product Release Notes

**NEW**

## **Brainshark Coaching**

### **Webcam Video Window added to Chrome Extension Screen Recorder**

Chrome users who install the Chrome Extension Screen Recorder for submitting a screen recording in Coaching, can now capture a Webcam Video Window as part of the recording. Note: The video window must be visible to be captured as part of the screen recording.

### **Coaching Activity Creators Can Now "Save as Brainshark" from Leaderboard**

We have extended the capabilities of "Save as Brainshark" from the Leaderboard to Creators (originally designed for Head Coaches only). Note: The Creator must have Authoring permissions to at least one folder to experience and use the new feature.

## **Brainshark Content**

### **Flash Removal: Video Sync**

In Brainshark's continued efforts to remove Flash from the product, authors can now upload and sync a video alongside their presentation when Flash is disabled in their browser. The new flashless video sync page will be the default for all authors, regardless of whether Flash is disabled in their browser or not.

### **"Disable Brainshark Viewer Branding"**

This existing System Administrator setting is now supported for all Brainshark customers. Disabling this feature will hide the "Help and Training," "Support," "Customer Hub," and "Product Suggestions" links that display in the main drop-down menu.

### **"Allow Authors to Copy Presentation"**

This existing presentation setting is now supported for all Brainshark customers. Authors can choose to allow other authors to copy a presentation from a presentation's Security Settings.

### **New "Viewer Phone" Field Available for Viewing Details Reports**

Administrators can now add a "Viewer Phone" field to the "Viewing Details" reports. This field represents the phone number specified in a user's profile.

### **Duplicate Cancel/Submit Buttons**

When creating/editing a user's permissions and groups, the Company Administrator does not need to scroll to bottom of each page

## **Group Member Status**

Company Administrators can now check the status of each group member (active/inactive) and they can filter out any inactive group members.

## **Brainshark Platform**

### **Team Readiness Dashboard updates**

The Team Readiness Dashboard has been updated with additional features.

- Group Managers and Administrators may filter Dashboard results for specific activities and participants
- A leaderboard is displayed on the flipside of the group card
- Inactive group members are excluded from all dashboard calculations
- The 'Last Refreshed' and 'Next Refresh' times are displayed at the bottom of the Dashboard

### **Improved Permanently Delete User process**

The process for permanently deleting a user has been improved to allow assets to be reassigned to a specific account and a reason for deletion selected. The reason and date deleted is displayed on the new **Deleted Users** report.

### **New Deleted Users Report**

The **Deleted Users** Report may be run by Company Administrators from Reporting > Administration Reports to monitor deleted and disabled accounts.

Deleted accounts may be selected by date range and display the following columns:

- UserName
- FirstName
- LastName
- DeletedBy
- DateDeleted
- Reason
- Status

Disabled accounts may be included in the report from the Report Options tab. All the above columns except for DeletedBy, DateDeleted and Reason are displayed for disabled users.

Note: Only user accounts deleted after July 21, 2018 will appear on this report. All disabled accounts will appear.

### **Restrict Reporting Access by User**

Company Administrators may choose to disable reporting access for users who are assigned advanced privileges in Brainshark such as author, group manager or learning manager. By default, all users are enabled to access reporting.

Reporting access for a user may be disabled through the new profile setting 'User can access Reporting' in the User privileges section on the User Profile. This will prevent users from seeing and accessing the Reporting tab and accessing presentation reports from within My Content or Edit Presentation.

Note: The My Transcript report will continue to be available for all users in Learning regardless of the report access setting.

### User Bulk Upload Update

The User Bulk Import spreadsheet has been updated to include:

- User can access Reporting

Company Administrators may access the updated User Bulk Download report from Reporting > Administration Reports > Data Download. The column heading, and field value is described below.

<b>ReportingEnabled</b>	This field controls whether the user is able to access the Reporting tab. Enter <b>1</b> for <b>Yes</b> and <b>0</b> for <b>No</b> .
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## Brainshark Training

### Learning Badges

Company Administrators can choose to enable learning badges for their organization. When enabled, users can achieve badges as progress is made towards their overall course completion. They can track progress within each level as motivation to reach the next milestone. Badges are visible in the Progress Tracker and from within the mobile app next to the user's profile picture. In this release, badge ranges are predefined by Brainshark.

### Curriculum Enrollment Report Update

The Curriculum Enrollment report has been updated to allow multiple curriculums to be selected at one time. Use the Find button in the Report Contents section to select one or more curriculums.

## FIXED

### Brainshark Pro

- Coaching reports appear to be missing data
- Curriculum Enrollment report throws error
- Course Creation report not working
- Error launching URL attachments from Course Details page
- Folders not appearing in filter in Learning
- Group Manager functions do not work from any Angular page

## Coaching

- Restyled Leaderboard Control to Standard Checkbox
- Added Percent indicator on Video Upload Progress bar
- Restyled “Add” buttons on Create/Edit Page to Red for Visibility
- Redefined Several Messages throughout
- Implemented Auto-Submit workflow if/when Participant does not Submit Transcript
- Transcription Duplicate Rows
- Participants/Reviewers now added to the Top when Selected during Create
- Suppress E-mails when Drafts are Created
- Restyled Feedback page so Reviewer can switch from Human Feedback/Machine Analysis while Participant Picker remains open
- Restyled Feedback page to allow Reviewer to Select Participant from either the Feedback or Machine Analysis tabs
- Suppress Duplicate E-mails
- Restyled Retry Input Field to Dropdown vs. Freeform Text