

BRAINSHARK®

September 24, 2018

Product Release Notes

NEW

Brainshark Mobile App v. 4.2.0

New Login Experience

In the 4.2.0 release, mobile app users will find a new and improved login experience to access Brainshark's mobile app. Users will start by entering their email address. If an email address is associated with multiple different accounts, users will be prompted to select the account they'd like to access. From there, they will either log in through Brainshark SSO (if enabled by the company) or by entering their Brainshark username and password. To make things even easier, users logging in with their Brainshark credentials also have the option to login using an instant sign-in link sent to their associated email address.

For companies that have Brainshark SSO enabled, users will need to log in each time they want to access the Brainshark app. Users logging in with their Brainshark credentials can select the "Remember Me" option to remain logged in.

Please note: The new login experience only supports Brainshark SSO. Ping SSO will be supported in a subsequent release. Until then, companies with Ping SSO enabled will login using the instant sign-in link option. This option includes a long-lived token, so users will only need to log in once.

Restrict Company Access

In addition to a new and improved login experience, companies now have the option to restrict company access to the Brainshark app. Users will still be able to download the app from the App Store but after entering their Brainshark Site URL, they'll receive an alert that their company has restricted employee access to the app.

Customized Navigation

The app has been updated to better reflect a user's desktop experience. Users will now only see the tabs that apply to their company. For example, if a company does not have Coaching enabled, users will only see the Home, Content and Learning tabs from within the app. In addition, the Home tab will only display "To-Do" activities that are relevant to the company/user.

Preview Coaching Video Prior to Submitting

Users can now preview their Coaching video before submitting it for review. After recording a new video from within the app or uploading an existing video, users can preview their video from the Coaching details page. Users can upload or record a new video by tapping "Try Again." When ready to submit, users will need to tap the "Submit" button to send their video out for review.

“New Badge Achieved” Push Notification

Users will receive a push notification (if opted in) and an in-app notification when a new badge has been achieved.

FIXED

- Search within “Content” returns the same results as desktop search
- Pass/Fail score shows same data between desktop and mobile
- “Share” icon will not display on details page if sharing for that presentation is disabled
- Coaching activities that don’t require a score will display “N/A” instead of “0%”