

BRAINSHARK®

September 8, 2018

Product Release Notes

NEW

Brainshark Coaching

Timestamped Comment Markers

Timecodes in comments (e.g., “2:31” or “2m 31s” are automatically converted to clickable links. Reviewers and Participants can now click on any timecode provided in feedback comments and seek and play the video from the specific point -- thus, streamlining the review process.

Machine Analysis Component Redesign

In this release we have redesigned the four Machine Analysis components on the Analysis Feedback page (Filler Words, Comprehension Level, Duration, and Rate of Speech). In addition, Comprehension Level has been renamed “Grade Level”. Now, Coaching Activity creators can select a minimum and maximum Grade Level when determining the target acceptable range – eliminating the need to understand the numeric value and corresponding grade levels.

Participant Picker Enhancements

A new column “Reviews” has been added to the Participant Picker available from the Feedback page. Now, reviewers can quickly identify who has been reviewed already and who has not – and how many reviews they have received.

Machine Scores have been added to the Challenge Details Report

Brainshark Content

Flash Removal: Guest Authoring

Guest authors can now record audio on a presentation using the new Flashless audio recording page, regardless of whether they’ve been required to log in to Brainshark or not. The new audio recording page has an updated UI and allows guest authors to save slides notes without leaving the “Record Audio” page. If guest authors have Flash enabled in their browser, they’ll see the legacy Flash-dependent audio recording page.

Brainshark Platform

New Product Suggestions Forum

Brainshark customers may submit, vote and monitor product suggestions in the new Product Suggestions Forum. The Forum is accessed by selecting the Product Suggestions option from the user profile menu in Brainshark.

NOTE: The Forum is only accessible after logging in to your Brainshark site.

New default avatar

In places where a user's avatar is displayed such as the application header and Team Readiness Dashboard, a colored circle with the user's first and last initials replaces the previous default avatar.

Brainshark Reporting

Learning & Coaching Report Updates

In this release, Curriculum reports are updated so that more than one curriculum may be selected. In addition, Coaching reports have also been updated to include filter options and improved handling of no score activities.

Brainshark Training

Updates to Learning Badges

This release includes additional updates to Learning Badges. A user's current badge will display alongside their profile image as a reminder of their achievement status. Users will receive an email notification when a new badge has been achieved. Mobile app users will receive a push notification (if opted in) and an in-app notification when a new badge has been achieved.

Improvements to Learning Pages

- My Enrollments:
 - Completion date and score added to table view
 - Table view may be exported to .csv
 - Option to view only courses or curriculums
 - Catalog filters now available
 - Sort Order drop down replaced with an icon
- Course Catalog:
 - Option to view only courses or curriculums
 - Sort Order drop down replaced with an icon
 - Sort by 'Last Modified' Date added
 - Improved filter actions
- Curriculum Details:
 - Resized curriculum thumbnail and increased size of course cards
- Include Course URL in calendar event
 - When selecting to include a calendar event with enrollment invitation, authors may also choose to include the course URL for a quicker return to Brainshark at the time of the event.

Brainshark Integrations

Manage Integrations page for Salesforce

The new Manage Integrations page allows company administrators to create and update their Brainshark data integration with Salesforce.

Available sync options:

- Coaching Sync: This is an on/off setting. When enabled, coaching data is synced to Salesforce and may be used to create a Salesforce dashboard. Please refer to the [July 31, 2018 release notes](#) for more information about what data is included in the Coaching sync.
- User Sync: In addition to the on/off setting, user sync requires linking to a Salesforce user report and mapping the Salesforce report fields to Brainshark fields. Please refer to the [July 31, 2018 release notes](#) for more details on User Sync.

NOTES:

- The Manage Integrations page is only available for customers using the Brainshark CRM Connector.
- The page is hidden by default, submit a request to Brainshark Support to have it enabled.
- Learning Sync and Presentation View Sync are not currently available through the Manage Integrations page. Contact Brainshark Support to enable / disable these syncs.

FIXED:

Fixed:

UN & PW requirement presentation won't play with SSO

Take now button not responding

Users tied to group aren't appearing in the My Team tab

Team Dashboard numbers are wrong

User incorrectly receiving coaching reviewer reminder emails from challenge

Viewer not going to complete

Text case size does not match

Default application not being honored

Full screen button in HTML5 player not working

Error in Video Sync playback

Machine Analysis Feedback page aren't accurate

New users created by ladmin cannot create animated content

Viewing Details w/ Question Results report is maxing out at around 10,000 rows

Animations aren't firing in HTML5 Player

Document thumbnails reformatting/changing on author change

Challenge Responses Report column header names missing

Reviewer Leaderboard Comments Affecting Average Score

Performance issues when selecting different filters

Scorm zip file is empty

Problem when editing "Number of retries" in Coaching on Firefox

Auto-login links not working

Issue copying presentations in IE

Unable to enroll in course with capped enrollment

Scenarios where new UI doesn't work properly

Courses are not marking complete
BSK Learning VFP in SFDC on iPhone
Audio Requirement for completion is not working
File size limit message in new player
Users appear as members of all auto create Manager Groups
Display of Home Tab on iPad is distorted
Bulk upload using Coaching as the DefaultApplication results in error and failed upload
Unable to run User Data report through API's
Error navigating between Scheduled reports and Report Templates
Launching courses on iPad shows black screen
In IE11 Adding Question in Authoring in SFDC causes URL No Longer Exists error
Searching "My Enrollments" returns unenrolled curriculums
Search bar on Home/My Content in Safari
Play icon not functional in Chrome when on SCORM course page