# BRAINSHARK

# Product Enhancements September 2018

#### Platform Release 2018.5

Here's a quick look at the latest features available for Brainshark customers!

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• Record Guest Audio without Flash

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- Catalog Filters on 'My Enrollments' Page
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- Learning Achievements in Chatter

## ADMINISTRATION

#### **Default Avatar Enhancement**

Users that have not uploaded a photo for their user profile will now see a new default avatar – a colored circle with their first and last initial inside. This provides a more personalized experience and brightens up the Team Dashboard.

- Users will randomly be assigned a colored avatar
- Users can upload a photo to replace the default avatar at any time

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2. RM Renzo Maldonado	0% 🎽 🗸
<b>3.</b> Jd Name jd Last Name	0% 🎽 🗸
8. Mary Manager	0% ~
9. SA Sandeep User Account	0% 🗸
10. NU NEW USER	0% ~

#### CONTENT

#### **Record Guest Audio without Flash**

When authors request audio from a guest, the guest author will see the new Flashless 'Audio Recording' page if Flash is disabled in their browser.

- Guest authors can add their voice to a presentation even with Flash disabled
- Guest authors can edit and save slide notes without leaving the page

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# LEARNING

#### **Student Transcript**

The table view of the 'My Enrollments' page has been updated to reduce the need for students to run the 'My Transcript' report.

• Curriculums may be expanded to view the individual courses in the curriculum directly from the table

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- Additional columns have been added to the table view: Completion Date and Score
- An export button is available for reps to export the table to a .csv file to share with their manager



#### Learning Badges Enhancements

Email & Push Notifications:

• Users will now receive an email and push notification when they achieve a new learning badge

Badge Displayed in Header:

• A user's badge will also display alongside their profile picture as a reminder of their achievement status



#### Catalog Filters on 'My Enrollments' Page

Catalog filters have been added to the 'My Enrollments' page.

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#### **Option to Show Courses or Curriculums**

On the 'My Enrollments' and 'Course Catalog' page, a new control has been added to show courses or curriculums only.

Show Courses or Curriclums

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Courses							
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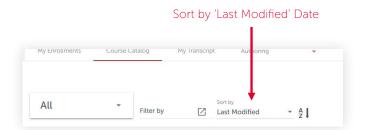
#### Sort Order Icon

The 'Sort Order' dropdown has been replaced with an icon to provide a more intuitive experience on the 'My Enrollments' and 'Course Catalog' pages.

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### Sort by 'Last Modified' Date in Course Catalog

When viewing the Course Catalog, users can now sort by the 'Last Modified' date.



#### **Course URL in Calendar Events**

A new option is available on the 'Course Details' page to include the course URL in the calendar event.

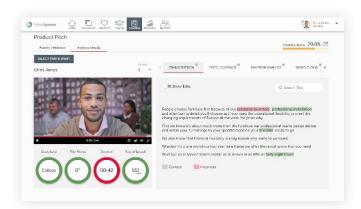
• When selected, the course URL is added to the calendar event, along with the course description for participants to easily access on the day of the course.

Include course						
	Organizer	C Learning Author01 < kspr	ingston+I	gston+lauthor01@brainshark.com>		
	Subject	Sales Fundamentals	umentals			
	Location					
	Start time	Thu 9/13/2018	0	9:00 AM	Ŧ	All day even
	End time	Thu 9/13/2018	0	12:00 PM	-	

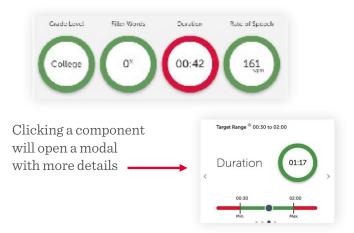
# COACHING

#### **Machine Analysis Feedback Enhancements**

The Machine Analysis feedback components have been redesigned to provide a cleaner UI that makes it easier to identify what the participant got wrong or right.

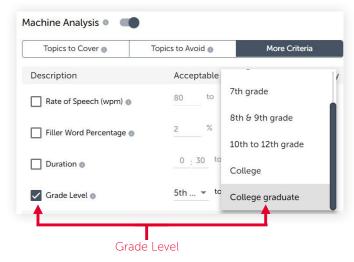


A green circle indicates that the participant stayed within the target range. A red circle indicates that the participant did not stay within the target range.



#### Machine Analysis Grade Level

'Comprehension Level' has been changed to 'Grade Level' to make it more intuitive for the user to set an acceptable target range.



#### Participant Picker Enhancement

When selecting a participant, coaching reviewers will now see a new 'Reviews' column to quickly identify who has been reviewed already, how many reviews that person received, and who has not been reviewed.

• This enhancement helps multiple reviewers prioritize their time. For example, organizations that want to ensure every rep receives at least 1 review will be able to quickly identify who still needs to be reviewed.



#### Timestamped Feedback

When providing feedback, reviewers can now indicate specific moments in a participant's submission by simply entering a time format. Brainshark will automatically convert those timestamps to a clickable link which, when clicked, will jump to that exact moment in the video.

- Timestamps can be entered in formats such as "1:34", ":34", or "1m 34s"
- Timestamped feedback allows participants to focus on the specific areas of improvement without having to search through the video on their own



# **Coaching Challenge Details Report**

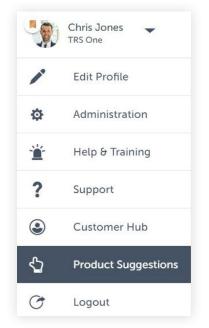
Coaching Challenge Details reports have been updated to include the machine score for activities that have Machine Analysis enabled.

# INTEGRATIONS

#### **Product Suggestions Forum**

Brainshark's updated Product Suggestions Forum is now available for users to view, submit, and vote on product improvements. This forum provides visibility of customer and employee suggestions and enables users to help influence the product roadmap.

• The forum is accessible via the user profile dropdown menu. Customers that have disabled Brainshark viewer branding will not have access.



#### New 'Manage Integrations' Page

The new 'Manage Integrations' page provides Salesforce customers with flexible self-service to setup an integration between Salesforce and Brainshark on their own.

Available sync options:

- User Sync
- Coaching Sync

This feature is OFF by default. For access, Brainshark CAdmins can create a support ticket to enable the 'Manage Integrations' page.

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escription	Matrix test
	Enable User Sync     YALIDATE

#### Learning Achievements in Salesforce Chatter

CRM Connector Package v5.4

Salesforce admins can now add a new 'Brainshark Achievements' tab to the Chatter profile page to display learning certificates and badges.

- This allows users to view more of their Brainshark activities from their chatter profile
- If enabled by the Salesforce admin, Salesforce users may also view the achievements of other users to see how they compare to their peers

salesforce	Search Search	Achievements' Tab
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Chatter > People > WDSCaUTH		edback Brainshark Achieveme 💌
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	10 x 10	September 22, 2015
Mod rator	KS Curriculum 1	June 20, 2018
Add your photo	KS Curriculum 2	July 11, 2018
Show people web you are. You might get more followers with a photo!	CERTIFICATES BADGES	
Skip >		Level 2 Silver 17 / 25 courses
Certificates and Badges	Bronze 1 - 15 completed	Gold Platin

