Product Enhancements
April 2018

Platform Release 2018.2

Here's a quick look at the latest features available this month for Brainshark customers!

LEARNING

Course & Curriculum Re-Enrollment

Authors can now re-enroll students in a course or curriculum in which they have previously been enrolled - eliminating the need to copy a course just for a student to take it again. Also, using auto-enrollment, they can re-enroll students in the same course after a specific period of time or on a specific date.

Common Re-enrollment Use Cases:

- Certification programs that require students to re-certify in the same course or curriculum after a period of time

- Expired enrollments

- Enrollments in which the student has exceeded the maximum number of course attempts

REPORTING

Course Enrollment Report Update

New options have been added to the Enrollment Report to support the re-enrollment feature. Customers who use the re-enrollment feature are able to view both current and historical enrollment data in the report.

- In the new View Options section, customers can choose to include current enrollments, historical enrollments or both when running the course enrollment report.

Users must select Historical Enrollments to include this information in the report

COACHING

'Create Activity' Page Enhancements

The Create Activity page has been redesigned with a more modern look and intuitive interface.

- **New Feature:** Save as Draft
  Activity creators can now save an activity as a draft so they can finish it when they're ready and send it out at a later date.

New page design

Save as Draft

ADMINISTRATION

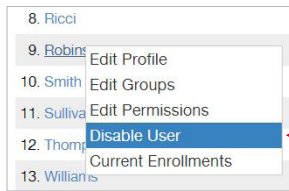### Coaching Available for Default Application

Coaching has been added to the list of default applications for Cadmins to choose from. This allows users to go directly to the Coaching dashboard after login.

Coaching as Default Application

ADMINISTRATION [CONTINUED]
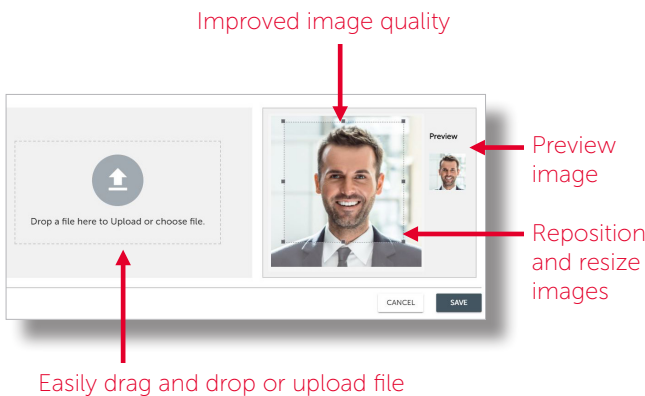
Permanently Delete User

To support GDPR (General Data Protection Regulation) and the 'right to be forgotten' Cadmins may permanently delete personal data associated with a user's account.

8. Ricci
9. Robins — Edit Profile
10. Smith — Edit Groups
11. Sulliva — Edit Permissions
12. Thomp — Disable User
Current Enrollments
13. Williams

This is an extension of the Delete User function which has been renamed to Disable User

User Profile Photo Enhancements

Users can more easily upload a profile photo to be displayed in the header and other places throughout Brainshark.

Improved image quality

Preview image

Reposition and resize images

Drop a file here to Upload or choose file.

CANCEL   SAVE

Easily drag and drop or upload file

CONTENT

Upload Closed Captions to Slides

The new Brainshark HTML player will support closed captions to allow viewers the option to read along with the presentation if they're hard of hearing or if they can't access audio. Organizations that enable closed captions may upload a file in VTT format to each slide with audio where they want captions to appear. **Captions are ONLY visible in the new HTML player.**

Closed Captions
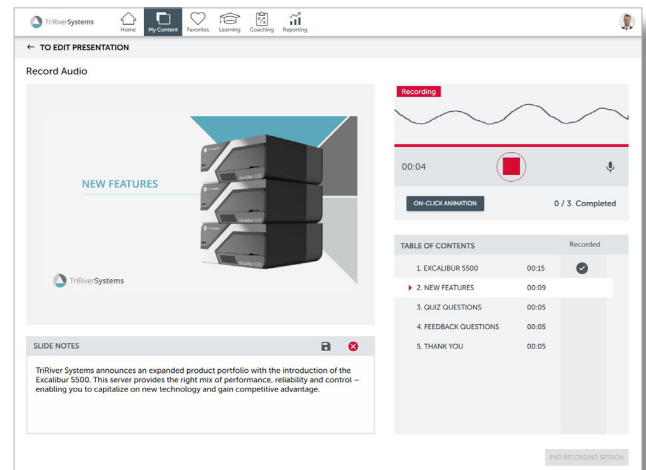
Closed Captions Icon

Record Audio Without Flash

Authors can now record slide and document audio and sync slide animation timing from their computer microphones with Flash disabled in their browsers.

- Narrate documents without enabling Flash in the browser
- Edit and save slide notes without leaving the Record Audio Page
- Refreshed user interface featuring a modern design

Browsers supported: Latest versions of Chrome, Firefox and Safari. Customers using Internet Explorer will need to install the Brainshark Recorder Plug-in for IE.

INTEGRATIONS

'Recently Viewed' Filter for Outlook and Salesforce

Users who have the **Outlook Plug-in** and/or have **Brainshark CRM Connector for Salesforce** with content-in-context configured will be able to filter content-in-context by titles they have recently viewed. **Salesforce users must upgrade to the latest Brainshark CRM Connector for Salesforce Package (v5.2).**
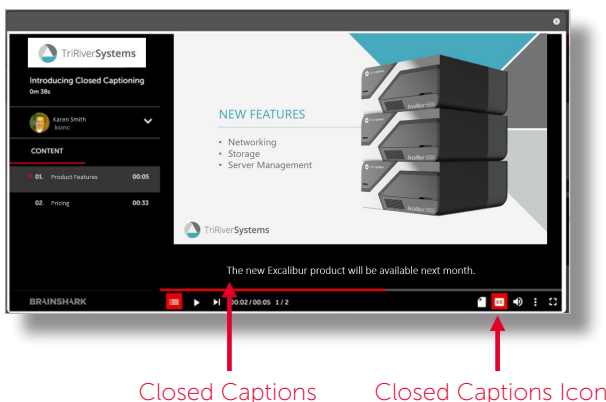
Groups Update API

This REST end point can support Salesforce user profile changes and similar use cases. With the API, Brainshark can automatically update the groups associated with a user based on the profile name passed in the API call. This API prevents the company admin from needing to update a user's group assignments manually.

Learn More: Brainshark Customer Hub
Provide Feedback: Brainshark Innovation Forum